



N.A.P.P.

Charity Number 292157

National Association for Patient Participation

32nd Annual Conference and AGM

Patients Matter

Developing a stronger voice for patients in raising the quality of healthcare

Saturday 11th June 2011

Registration from 9.30 am

**The Grange Hotel,
Bracknell, Berkshire
RG12 1DF**

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official partner of N.A.P.P.

Who should attend?

Patient Participation Groups	Practice Managers
General Practitioners	Practice Nurses
PCT Patient Engagement leads	Members of GP Consortia
LINKs managers and members	

Patients Matter: Programme

- 9.30 Registration
- 10.00 Chairman's Opening Remarks and Housekeeping
- 10.05 Keynote speech: Dr Clare Gerada, Chair, Royal College of General Practitioners
Followed by questions and discussion
- 11.00 **Tea and coffee**
- 11.20 First series of workshops (see details on next page)
- 12.20 **Lunch**
Market place displays including informal session with the Care Quality Commission (CQC) on GP registration monitoring the quality of GP's against CQC essential standards
- 13.10 Patient Participation Group (PPG) Showcase
Four PPGs share their experiences.
- 13.40 Second series of workshops (see next page)
- 14.40 **Tea and Coffee**
- 15.00 Feedback and discussion on seminars
- 15.20 Question and answer session with panel of speakers
- 15.45 Closing comments by Conference Chair
- 16.00 AGM (All delegates welcome to attend. Only those from affiliated groups may vote)
- 16.15 Conference ends.

Workshops / Seminars

- A The PPG M.O.T: How healthy is your PPG?**
Led by Dr Patricia Wilkie NAPP President, Sandy Gower Chair Practice Management Network and NAPP Trustee
- Characteristics of a good PPG
 - Reaching the wider patient community with virtual PPGs
 - Staying healthy – what support does your PPG need from NAPP?
- B ‘The Patient Revolution’ – greater choice and control, the importance of high quality information**
Facilitated by Martine Large, Strategic Health Authority Interim Engagement Manager, NHS SE Coast
- GP’s offering choice and engaging patients in decisions about their care
 - The important role of PPGs in communicating and providing information
 - Understanding the government’s new vision for shared decision making around treatment choices and healthy lifestyles
 - Information as a decision making tool - empowering people to take control
- C Putting patients first - PPGs as partners in responsive commissioning**
Facilitated by Stephanie Varah, Chief Executive N.A.P.P., Kevan Larkin, Grosvenor and Gresty Brook PPG and Cheshire South GP Commissioning Consortium PPG Federation lead
- Understanding commissioning and how patients and PPGs can get involved
 - What is good quality effective patient and public engagement in commissioning?
 - Relationships with Local Healthwatch
- D Good quality care in general practice – How PPGs can make this happen**
Facilitated by Dr Michael Taylor MB ChB, MRCP, MICGP, Senior Partner, York House Surgery, Heywood Lancashire, National Executive, The Family Doctor Association
- What is good quality general practice – what should patients look for?
 - How PPGs ‘add value’ to general practice
 - Meeting the new GP contract Patient Participation requirement for GP Practices – how PPGs can help

Booking

PLACES WILL BE ALLOCATED ON A FIRST COME FIRST SERVED BASIS.

WE ENCOURAGE YOU TO REGISTER AT THE EARLIEST OPPORTUNITY.

If the event is over-subscribed, numbers may be restricted to a maximum of two delegates per organisation

- ***A number of places are reserved for members of affiliated PPGs and PCTs until 30th April 2011.***
- In order to secure a place at the conference, please complete the form on the next page, detach it from the programme and mail ***with your payment*** to the address below.
Edith Todd, 19 Harvey Road, Walton on Thames, Surrey, KT12 2PZ.
- **Cheques** should be made payable to N.A.P.P.
- If you wish **to be invoiced** for the event, you may email the completed form to edith.todd@napp.org.uk .
- **Payment must be received by May 20th 2011.**
- **We cannot give refunds after May 20th 2011**
- **Full details, including travel information and directions** to the venue will be sent to you by email or post two weeks before the event.
- For more information about the venue, please visit <http://www.grangehotels.com/hotels-london/grange-bracknell-hotel>
- For more information about the National Association for Patient Participation, please visit www.napp.org.uk
- **Do contact Edith with any queries at admin@napp.org.uk or call 01932 242350.**

Delegate Registration Form

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	Please enter organisation name	Fee	Places
Patients (affiliated PPG) booked before April 30th		£ 30	
Patients (affiliated PPG) booked after April 30th		£ 40	
Other patients		£ 50	
Affiliated PCT staff		£ 100	
Other delegates		£ 150	

Please enter 1st and 2nd choice of workshops. We strongly recommend that delegates from the same organisation attend different workshops to gain maximum benefit from the event

		1 st choice	2 nd choice	1 st choice	2 nd choice
	Please enter delegate name	AM	AM	PM	PM
Delegate 1					
Delegate 2					

Please enter any additional names on a further copy of this form

Address for correspondence _____

_____ Postcode _____

Contact Tel: _____ Email _____

I enclose a cheque for the total amount payable to N. A. P. P. £

Please invoice my organisation

Address for invoice (if different from above) _____

_____ Postcode _____

Contact tel: _____ Fax _____

Number of Vegetarian Meals

Other Dietary requirements (please specify)

Please let us know if you would like us to be aware of any other special needs that you may have

Post (with payment) to Edith Todd, 19 Harvey Road, Walton on Thames, Surrey, KT12 2PZ. Cheques to be made payable to N.A.P.P. Do call Edith with any questions or queries (01932 242350)