

E-Bulletin from the National Association for Patient Participation: Issue 42: June 2010

298. A day in the life of Church Street Practice

Church Street Practice Patient Involvement Group has published a booklet that describes "a day in the life of Church Street Practice". It follows thirteen members of staff for a whole day and gives a great insight into the practice as a whole. On the chosen day, 131 patients were seen by doctors, 35 telephone consultations were carried out and 13 home visits were made. The [document](#) is freely available on the Patient Involvement Group website and we are sure that it will be of very great interest to PPGs everywhere.

299. Mud, Sweat and Gears

The NAPP promotional tour of PPGs takes place on 7th-11th June. It will take in PPGs across England, from Stockton-on-Tees to Wincanton and will include PPG networking events in Nottinghamshire County and in Milton Keynes (organised by Milton Keynes Local Involvement Network). Visit the NAPP [website](#) to find out more about the tour which you can also follow on [ipadio](#) (which shares phone logs or "phlogs") Any group or individual wishing to make a donation to NAPP (to encourage me as I cycle 300+ miles) can do so at the secure [Virgin money giving site](#).

300. Making the Most project

Over the past two years, NAPP has been working closely with eleven Primary Care Trusts in England (supported by funding from the Department of Health) to promote more, and stronger, Patient Participation Groups. This project is now drawing to a close and a very productive closing event considered next steps for patient participation and made recommendations for PPGs, practices, PCTs and NAPP. The workshop report will be published on our website once finalised but some of the headline findings are:

- The percentage of practices with PPGs across the eleven sites increased from 35% to 47% over the two years
- PPGs in the areas attached a high value to networking events that bring Groups together
- The [Growing Patient Participation](#) campaign resources have been extremely well-received and have helped practices to get started with PPGs
- NAPP should consider the idea of a national PPG day that would further raise the profile of PPGs and would be a day when every PPG would look to promote its work and recruit new members.

301. Proud to have a Patient Participation Group

Following consultation with a substantial sample of practices and PPGs, NAPP is now launching the stickers that have been designed to indicate that a practice has a PPG. These will be circulated to all of our PPG members across the United Kingdom in the next month or so. We hope that practices will indeed be proud to display them and thereby to help raise awareness of the work of the Patient Participation Group.



Proud to have a

Patient Participation Group

Find out more about participation at www.napp.org.uk

302. Putting PPGs on the map

NAPP would also like to encourage PPGs, whether affiliated to us or not, to register on the [PPG map](#) that has been developed as part of the Growing Patient Participation campaign. It should be straightforward to register and will allow PPGs to see where other Groups are active. There is also a process to notify any inaccuracies in the data (since things change the whole time). Note that, at present, the map only covers England.

303. Farewell

This is the last ebulletin before I step down as Chief Executive of NAPP. Thank you to everyone who has supported us during that time and I would like to wish you every success and happiness in future.

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