

E-Bulletin from the National Association for Patient Participation: Issue 25: January 2009

174. RCGP - PPG of the Year award winner

The Moss Grove Surgery has won the 2008 Patient Participation Group award from the Royal College of General Practitioners. Dr Catti Moss described their work as follows:

“The Moss Grove Surgery has had an active patient panel for 8 years. As well as over 50 patient panel members, it also has a satellite panel of 35 consultation members. The panel has had a wide range of activities since its inception including implementation and development of a patient library, quarterly patient newsletters, development of a home visiting policy and planning and implementation of twice yearly health awareness events.

The patient panel has recently looked at how to disseminate information on health awareness to teenagers. It hosted a successful teen health awareness event in August 2007 with information on healthy eating, health promotion, sexual health, drug awareness, dealing with stress and bullying and smoking. The Patient Participation Award will be used to develop the surgery’s links with its teenagers. Following feedback from the event, the practice intends to develop a confidential [electronic] teenage health card system.

The practice will also produce a visual display board to assist those patients with a hearing impairment and to complement the current loop system. This suggestion came from several patients and as an outcome of a patient survey in 2007.”

http://www.rcgp.org.uk/pdf/corp_agmpresentation_nov_2008.pdf

175. Department of Health consultations

The Department of Health is now consulting in two areas that may be of particular interest to Patient Participation Groups. The first concerns the use of 084 numbers by general practices. The second, which is relevant throughout the UK, presents proposals to change the way that the Quality Outcomes Framework for GP practices is altered. It would give a new role to the National Institute for Health and Clinical Excellence (NICE) and greater local flexibility in choosing quality indicators for practices.

http://www.dh.gov.uk/en/Consultations/Liveconsultations/DH_091879
http://www.dh.gov.uk/en/Consultations/Liveconsultations/DH_089778

176. Tomorrow's Doctors

The General Medical Council regulates undergraduate medical education. This means that they set down standards for UK medical schools and ensure that these standards are achieved. They are now consulting on the skills, aptitudes, knowledge base etc of our future doctors and would welcome input from Patient Participation Groups. To take part in the process, please go to:

<http://www.gmc-uk.org/tomorrowsdoctors/>

177. NHS Operating Framework for 2009/2010

The Department of Health has published its operating framework for England in 2009/2010. This retains the five key principles of its predecessor, namely:

- improving cleanliness and reducing infection
- meeting the 18 week referral to treatment pledge
- keeping adults and children well, improving health and reducing health inequalities
- improving patient experience, staff satisfaction and engagement
- preparing for emergencies

http://www.dh.gov.uk/en/Publicationsandstatistics/Publications/PublicationsPolicyAndGuidance/DH_081094

178. Picker Institute Annual Review 2007/8

We close this ebulletin with slightly belated encouragement to look at the Annual Review of the Picker Institute. The Institute provides a valuable summary of recent events and describes some of the main achievements and challenges of current patient and public involvement activity.

http://www.pickereurope.org/Filestore/Downloads/An_Review_08_FiNAL_for_web.pdf

Kind regards

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