



Registered Charity No. 292157

E-Bulletin from the National Association for Patient Participation: Issue 32: August 2009

220. Growing Patient Participation campaign

As part of the Growing Patient Participation campaign, we are pleased to announce the launch of a new fund to support and celebrate PPG initiatives (in England only). The ***Making a Difference*** fund will award up to £20,000 in total over the next 9 months. It provides an opportunity for existing PPGs to bid for financial support to get new initiatives off the ground or to continue a valuable scheme that would otherwise cease. Individual awards will vary from £250 to £4000. Awards will be made on two occasions and the deadline for entries for the first round is 23rd November 2009. More information and the application form can be found at www.growingppgs.com.

We are collecting some really interesting and valuable case studies from PPG members as part of this campaign. If you would like to share the work of your Group, please just email campaign@growingppgs.com and let them know a little about your Group and how they can contact you. Equally, we would encourage you to register [here](#) on the campaign website to receive regular updates.

221. The Big Care Debate

The Government has launched the Big Care Debate about the future of adult social care and support. One of the central proposals has been to launch a National Care Service that is fair, simple and affordable. While some welcome the focus on reducing local variations in care and entitlement, others worry that the National Care Service will reinforce a silo mentality, rather than bringing health and social care closer together. Click [here](#) to learn more and to have your say.

222. Rochdale PPG formed to reduce numbers of “no shows”

NAPP is aware that many PPGs are actively working with their practices to reduce the numbers of patients who fail to show up for their appointments at the practice (DNAs). We were interested, therefore, to read of the Rochdale [practice](#) that has set up a PPG specifically to deal with this problem. They have very good representation from the local community and we will watch their progress with interest. Perhaps you could let NAPP know if your PPG has had any success in bringing down the numbers of DNAs and how you achieved that?

223. New provider guide for GP surgeries

A new [guide](#) has been written to help practices to improve their service to a range of different groups of patients. It also covers some of the core issues such as appointment systems, telephony and the practice environment. It looks to be a very useful resource for PPGs who want to work with their practices to improve services in priority areas. Note that it is a large document and so may take a few seconds to download.

224. Commissioning

Have you ever wondered what World Class Commissioning is all about? This YouTube [clip](#) is designed to make things clearer. A more conventional [film](#) has also been used to explain practice based commissioning. On the same theme, Health:MK is the Milton Keynes commissioning organisation. They have enjoyed a number of successes that are captured on their [website](#).

225. Improving the quality of life of older people

It is encouraging to see that Prevention is being given far greater priority now in Department of Health policy-making. Much current activity is structured under the QIPP acronym, standing for Quality, Innovation, Productivity and Prevention. Under the last heading, the Department of Health has issued new [guidance](#) about promoting good health, independence and well-being in later life. This includes many areas in which PPGs have often been extremely active. It may give you some fresh ideas or some evidence to push for improvements in local services.

226. Network of PPG chairs

NAPP is exploring the value of establishing a network of PPG chairs. To that end, we have designed a simple survey for chairs to complete. This has been emailed direct to our members but PPGs that are not affiliated to NAPP are very welcome to offer their views as well. Any PPG chairs wishing to contribute should click [here](#).

Graham Box

Chief Executive (01628 820326)

National Association for Patient Participation

www.napp.org.uk

If you don't wish to receive this ebulletin, please email admin@napp.org.uk and ask to be removed from the list. Please feel free to send us items for inclusion. They should be directed to graham.box@napp.org.uk