



Registered Charity No. 292157

E-Bulletin from the National Association for Patient Participation: Issue 19: June 2008

127. Honorary Fellowship for N.A.P.P. Trustee

Mrs Sandy Gower, N.A.P.P. Trustee, became the first practice manager in the history of the Royal College of General Practitioners to receive their Honorary Fellowship. Sandy is Practice Manager of the Bennetts End Surgery in Hemel Hempstead, a member of the RCGP Beds and Herts Faculty Board and a Course Director for the College's Making a Difference course. She has also been active in promoting the interests of carers within primary care. Many congratulations Sandy!

128. Lord Darzi sets out principles governing local changes

Lord Darzi is carrying out a fundamental review of the NHS. His interim report in October 2007 set out a vision for a world class NHS that is fair, personal, effective and safe. The full report, which has had extensive clinical input, will be presented soon. In advance of that, he has issued a document on "Leading Local Change" which sets out five pledges that Primary Care Trusts will be expected to honour. They are that (i) change will be to the benefit of patients (ii) it will be clinically driven (iii) all changes will be locally led (iv) patients, carers and the public will be involved and (v) existing services will not be withdrawn until new, better services are in place.

http://www.dh.gov.uk/en/Publicationsandstatistics/Publications/PublicationsPolicyAndGuidance/DH_084644

129. Extended access

The disagreements continue about the implementation of extended access within primary care. The Department of Health is committed to improving access. Part of their motivation is to offer access to patients for whom traditional hours are not convenient. It is also motivated by their desire to reduce persistent health inequalities. The programme, and the guidance that has been issued to Primary Care Trusts to achieve this aim, can be found from the following link.

<http://www.dh.gov.uk/en/Procurementandproposals/Procurement/ProcurementatPCTs/index.htm>



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The BMA fears that the changes may lead to the demise of traditional general practice and so have launched a national campaign inviting patients and professionals to support NHS primary care. For more details, see

<http://www.supportyoursurgery.org.uk/>

A similar campaign is being led by GP magazine, focusing on the fact that GP care costs an average of £56 per year per patient.

<http://www.healthcarerepublic.com/value>

130. Access to primary care for black and minority ethnic communities

Still on the subject of access, the Department of Health has also published reports on how to increase the use of primary care among patients from black and minority ethnic groups. The reports identify some interesting areas of best practice, such as training receptionists to help them to take on a wider role as patient navigators and more systematic action to listen to, and act upon, the views of patients.

http://www.dh.gov.uk/en/News/Recentstories/DH_084995

131. Nursing and Midwifery Council Code of Conduct

The NMC has asked us to bring to your attention the fact that they have launched a new code of conduct for nurses and midwives. *The Code: Standards of conduct, performance and ethics for nurses and midwives* is a public statement of the principles enshrined in nursing and midwifery practice. Divided into four sections - relationships with patients, relationships with colleagues, standards, and values, *The Code* defines the standards of care that patients should expect to receive from a nurse or a midwife.

To find out more about the NMC, The Code and how to order further copies of The Code or The Code card visit www.nmc-uk.org, email advice@nmc-uk.org or telephone 020 7333 9333.

132. Pharmacy White Paper

The Pharmacy White Paper was published in April 2008. It is a weighty document and I hope that you will forgive me if I confess that I didn't get beyond the Executive Summary. The Government is committed to a greater role for pharmacists within the NHS, helping people to take more care of themselves, treating minor ailments, offering screening services, informing patients and supporting them as they start on a new course of treatment.



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PPGs in dispensing practices, in particular, may wish to discuss the implications of the White Paper with their practice.

<http://www.official-documents.gov.uk/document/cm73/7341/7341.pdf>

133. Using information to promote health behaviours

The King's Fund has published '[Using information to promote healthy behaviours](#)'. This is the third paper in a series, Kicking Bad Habits, on how people can be encouraged to adopt healthy behaviour. This paper looks at the theory and selected evidence of interventions in practice, and what this can tell us about the role of information in behaviour change programmes. (With thanks to Quality:MK for bringing this to my attention)

Kind regards

Graham Box
Chief Executive
National Association for Patient Participation
www.napp.org.uk

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